
CFO/CAO: Partnering For Success

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GAO at a Glance

- Investigative arm of the Congress
- 3200 multi-disciplinary staff
- 75% in Washington, DC headquarters, 25% in 11 field offices
- Guided by our strategic plan and core values

Mission Support for Mission Success

- Lead by example
- Partner with mission staff
- Help mitigate risks
- Implement initiatives

Challenge: Replacing Our Legacy Financial Management System

- Update antiquated stand-alone system that better supported our accounting, budgeting, and financial operations
- Implement enterprise level transformation effort in a transparent manner
- Change impacted multiple processes and systems
- Maintain a clean audit opinion

The Delphi Solution

- Utilized matrixed teams in planning and executing, including mission staff
- Followed OMB Line of Business Shared Service Model
- Achieved state-of-the-art accounting functions and streamlined acquisition process
- Provided for real-time data
- Achieved success: clean audit opinion

Challenge: Responding to American Recovery and Reinvestment Act Mandates

- Rapid response needed to 12 Congressional mandates
 - Manage logistics to oversee federal funding provided to states and localities through the Act
 - Administer \$25M in new funds available through 9/30/2010
 - Minimize the impact on current operations
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Solution: Matrixed Planning and Deployment

- Partnered with mission lead to mobilize resources to meet this challenge
- Ensuring accurate accounting processes
- Implementing three-pronged hiring strategy
- Coordinating logistics:
 - Financial
 - IT support
 - Space and security

Through Teamwork GAO Ensures Mission Achievement

Requires:

- Walking the talk
- Ongoing communication, partnership, and collaboration
- Facilitating new ways of doing things while maintaining organizational integrity

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